

### Telehealth Services That Don't Require a Member to Be in a Facility

| Telehealth Procedure Code | Type of Telehealth             | Medicare Coverage                                                                                           | Medicaid Coverage                       | Detailed Description                                                                                                                                                                                  |
|---------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| G2061                     | E-visit (email or portal)      | Covered Service                                                                                             | Covered Service                         | Qualified non-physician health care professional online assessment and management, for an established patient, for up to seven days, cumulative time during the 7 days; 5 – 10 minutes                |
| G2062                     | E-visit (email or portal)      | Covered Service                                                                                             | Covered Service                         | Qualified non-physician health care professional online assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 11 – 20 minutes       |
| G2063                     | E-visit (email or portal)      | Covered Service                                                                                             | Covered Service                         | Qualified non-physician qualified health care professional assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 21 or more minutes |
| 99421                     | E-visit (email or portal)      | Covered Service                                                                                             | Covered Service                         | Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 5 – 10 minutes                                                     |
| 99422                     | E-visit (email or portal)      | Covered Service                                                                                             | Covered Service                         | Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 11-20 minutes                                                      |
| 99423                     | E-visit (email or portal)      | Covered Service                                                                                             | Covered Service                         | Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes                                                 |
| G2012                     | Virtual                        | Covered Service                                                                                             | Waiting on additional guidance from DHS | Virtual check in services furnished through several communication technology modalities, such as telephone. Physician can respond by phone, audio/video, secure text, email, or portal                |
| G2010                     | Virtual                        | Covered Service                                                                                             | Covered service                         | Virtual check-in services, remote evaluation of captured video or images sent to a physician                                                                                                          |
| 98966                     | Non-physician phone assessment | Non-covered service. Waiting on additional guidance from the Centers for Medicare & Medicaid Services (CMS) | Waiting on additional guidance from DHS | Non-physician telephone assessment, 5 – 10 minutes                                                                                                                                                    |
| 98967                     | Non-physician phone assessment | Non-covered service. Waiting on additional guidance from CMS.                                               | Waiting on additional guidance from DHS | Non-physician telephone assessment, 11 – 20 minutes                                                                                                                                                   |
| 98968                     | Non-physician phone assessment | Non-covered service. Waiting on additional guidance from CMS.                                               | Waiting on additional guidance from DHS | Non-physician telephone assessment, 21 – 30 minutes                                                                                                                                                   |
| 99441                     | Physician phone assessment     | Non-covered service. Waiting on additional guidance from CMS.                                               | Waiting on additional guidance from DHS | Phys/QHP telephone evaluation, 5 – 10 minutes                                                                                                                                                         |
| 99442                     | Physician phone assessment     | Non-covered service. Waiting on additional guidance from CMS.                                               | Waiting on additional guidance from DHS | Phys/QHP telephone evaluation, 11 – 20 minutes                                                                                                                                                        |
| 99443                     | Physician phone assessment     | Non-covered service. Waiting on additional guidance from CMS.                                               | Waiting on additional guidance from DHS | Phys/QHP telephone evaluation, 21 – 30 minutes                                                                                                                                                        |

Telehealth Providers should not bill condition code DR or modifier CR on telehealth claims during the COVID-19 pandemic period.  
Providers should continue to use appropriate telehealth modifiers when billing.