

Guide to South Country Health Alliance's Provider Portal

•Where do I sign up?

Go to our website (www.mnscha.org) and hover over the provider tab. Then click on South Country Health Alliance Provider Portals.

South Country Health Alliance Provider Portal



SOUTH COUNTRY PROVIDER PORTAL

Use the South Country Provider Portal to review claims. If you do not find the information you are looking for or have additional questions please contact the Provide Contact Center at 1-888-633-4055

SCHA Provider Network Services

Join the South Country Health Alliance Provider Network

We share the same mission as doctors, dentists and other health care professionals, hospitals and facilities. We all strive for the better health and wellbeing of your patients - our members. To submit a contracting application to South Country Health Alliance <u>click here</u> and scroll to the Provider Network Section and select Provider Contract Application.

What else is in the portal?

Find a form

Access the forms you need for authorizations, claims, or appealing claims information about your organization.

Search the health care provider directory

Find a health care professional or pharmacy in your patients' network. Select the Provider Directory and find network-participating health care professionals that best fit your patients' needs, based on their coverage.

Review frequently asked questions

Provider questions that are commonly asked

Access to provider contact center Phone number and hours of operation

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Authorizations

You will be able to submit and view authorizations

Remittance available

You will be able to view the Explanation of Payment in the provider portal.

Sign into your account

Password	
Sign in	Create account

Check member eligibility and benefits

- Review claim status
- Find forms and other resources
- Search the provider and facility directory
- Send secure messages

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HOME ELIGIBILITY AND CLAIMS			AUTHORIZATIONS	USER MANAGER	FORMS & RESOURCES		



SCHA Provider Network Services

- Member Eligibility
 - Effective Date
 - Current Status
 - Primary Care Provider
 - o Member ID Number
 - o Member Plan

- Claims Inquiry
 - Claim Number
 - Member Name
 - o Member Number
 - o Date of Service
 - o Claim Status
 - o Paid Amount
 - o Member Responsibility
 - o Date Paid
 - o Check Number

- Authorizations
 - o Input Authorization Requests Online
 - Authorization Number
 - o Status
 - Requested/Approved Dates of Service
 - Procedure Codes
 - Provider

- Forms & Resources
 - Provider Documents and forms
 - Facility Change/Update Form
 - Facility Location Add/Remove Forr
 - Hospice Notification Worksheet
 - Inpatient Notification Form

- Messages
 - Send secure messages directly to South Country Health Alliances provider contact center.