

**MEET AND GREET FOR EIDBI PROVIDERS AND MCOS
IS PLANNED THROUGH DHS**

8/11/2021

The DHS EIDBI (Early Intensive Developmental Behavioral Intervention) team will host a meet and greet for EIDBI providers and managed care organizations (MCOs) on September 14, 2021, from 3 until 4 p.m. online via Webex.

This event is for EIDBI providers who want to increase their ability to serve children on Minnesota Medicaid.

South Country Health Alliance representatives will be presenting to EIDBI providers. They will share information about where they serve, who to contact, how to get credentialed, how to submit authorizations and more.

Registration is required. Visit the [Register for MCO event for EIDBI Providers](#) webpage to register. Email the DHS EIDBI policy team at ASD.DHS@state.mn.us if you have questions about this event.

For additional assistance or guidance on the information above, please see the resource below.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

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| Member benefit coverage | Provider web portal issues |
| Authorization verification | Claim rejection guidance |
| Website questions | General information |
| Claims billing and processing guidelines | |
| Remittance adjustment code details and payment information | |

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.



