

**ELECTRONIC VISIT VERIFICATION (EVV)  
PROVIDER GRANTS AVAILABLE**

1/28/2022

**Attention: Providers of Personal Care Services (including personal care assistance and some waiver services), home health care providers**

Electronic Visit Verification provider integration grants available through the Minnesota Department of Human Services (DHS)

DHS will make small grants available to providers that use a third-party electronic visit verification system. The grants will help providers with costs to connect to the state's EVV data system.

For more information and a link to the online application, [see Electronic visit verification provider integration grants available.](#)

For questions, please contact [DHS.128@state.mn.us](mailto:DHS.128@state.mn.us)

Thank you.  
Have a good day!

South Country Health Alliance-Provider Network

**South Country Provider Contact Center**

**1-888-633-4055**

**Hours: 8 a.m. - 4:30 p.m.**

The Provider Contact Center staff are available as your first point of contact to assist with the following.

- |  |                            |
|--|----------------------------|
| Member benefit coverage                                    | Provider web portal issues |
| Authorization verification                                 | Claim rejection guidance   |
| Website questions  | General information        |
| Claims billing and processing guidelines                   |                            |
| Remittance adjustment code details and payment information |                            |

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.

