

ALL CONTRACTED PROVIDERS MUST ENROLL WITH MHCP

5/25/2023

All contracted managed care organization providers must enroll with Minnesota Health Care Programs (MHCP)

The 21st Century Cures Act requires states to enroll contracted managed care organization (MCO) providers who are currently or wish to provide services to members enrolled in managed care organizations. Starting **July 17, 2023**, MHCP will start the screening and enrollment process for contracted MCO only providers.

Actively enrolled fee-for-service providers who have an existing contract with an MCO will not need to go through the screening and enrollment process again.

Currently, contracted MCO providers do not need to act. However, providers may register for an enrollment training in preparation. Refer to the [Minnesota Provider Screening and Enrollment \(MPSE\) portal training](#) page for MPSE training.

Refer to the enrollment process for contracted MCO providers on the Minnesota Department of Human Services' (DHS) [Enroll with Minnesota Health Care Programs](#) webpage for more information.

[Subscribe for email updates](#) to stay up to date with DHS MHCP provider news.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

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| Member benefit coverage | Provider web portal issues |
| Authorization verification | Claim rejection guidance |
| Website questions | General information |
| Claims billing and processing guidelines | |
| Remittance adjustment code details and payment information | |

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.

