

MCO CONTRACTED ONLY PROVIDER ENROLLMENT TRAINING

6/13/2023

Managed Care Organization (MCO) contracted only provider enrollment training

The Minnesota Department of Human Services (DHS) is offering training sessions for using the Minnesota Provider Screening and Enrollment (MPSE) portal to enroll as a managed care organization contracted only provider with Minnesota Health Care Programs. These sessions are designed for contracted managed care organization providers and those who wish to contract with managed care organizations starting July 17, 2023.

- **Wednesday, May 31, 2023, from 1 to 4 p.m.** - [Register for May 31 MCO In-Network New Provider Enrollment](#)
- **Monday, June 26, 2023, from 10 a.m. to 1 p.m.** - [Register for June 26 MCO In-Network New Provider Enrollment](#)
- **Tuesday, July 25, 2023, from 1 to 4 p.m.** - [Register for July 25 MCO In-Network New Provider Enrollment](#)
- **Thursday, August 17, 2023, from 10 a.m. to 1 p.m.** - [Register for Aug. 17 MCO In-Network New Provider Enrollment](#)

Providers can learn more about the MPSE portal by visiting the [MPSE portal site](#). These and additional MPSE trainings can be found on the [MPSE portal training site](#). Review the [frequently asked questions](#) about the MCO enrollment process for managed care organizations contracted providers for additional details.

For additional assistance or guidance on the information above, please see the resource below.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage	Provider web portal issues
Authorization verification	Claim rejection guidance
Website questions	General information
Claims billing and processing guidelines	
Remittance adjustment code details and payment information	

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all



South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.