

UPDATE TO REGISTRATION FOR CFSS WORKSHOP

7/30/2024

UPDATE to Registering for CFSS Steps for Success workshop

Minnesota Health Care Programs (MHCP) has revised this message to remove enrollment information for personal care provider organizations.

Registration is now open for the Community First Services and Support (CFSS) Steps for Success workshop scheduled for **September 25-27, 2024**. Registration will close seven business days before the workshop at 8 a.m.

For any new provider interested in providing CFSS services, Steps for Success is a three-day workshop offered to owners and managing or supervising staff to meet the CFSS agency provider training requirements for enrolling or maintaining enrollment with MHCP.

To register for this training, click on the **Registration and cost** link on the [CFSS Steps for Success workshop](#) webpage. The workshop is online only.

Contact the [MHCP Provider Resource Center](#) at 651-431-2700 or 800-366-5411 with any questions.

For additional assistance or guidance on the information above, please see the resource below.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage	Provider web portal issues
Authorization verification	Claim rejection guidance
Website questions	General information
Claims billing and processing guidelines	
Remittance adjustment code details and payment information	

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.