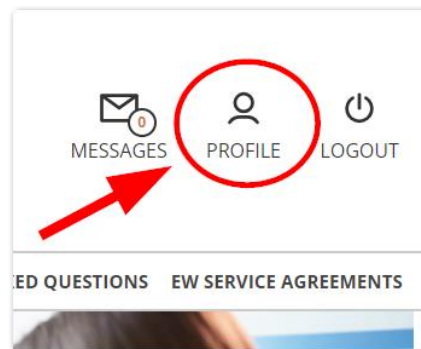


How to set up Multifactor Authentication (MFA) on the South Country Health Alliance Provider Portal

1. Log in to South Country's Provider Portal using your usual link.
2. In the top right corner, click on Profile



3. Scroll all the way down to the “Set up Two-Factor Authentication” section.

There are three options to choose from. Click on the link for the most secure method you can use.

Set up Two-Factor Authentication

Two-Factor Authentication or verification (2FA) is a security process in which the person provides two factors to verify they are who they say they are. For example, your existing username and password as well as a one-time security code that is sent to a device you own.

Disabled

You have not set up Two-Factor Authentication

[Set up mobile app verification](#)

A code will be generated by a mobile app like Google Authenticator, LastPass, or Authy.

[Set up text message verification](#)

A code will be sent to your phone via text message.

[Set up email verification](#)

A code will be sent to your email address.

4. Follow the on-screen instructions.

- a. For Mobile App Verification (most secure)

It mentions Google Authenticator, however, it is also compatible with Cisco's Duo Mobile app. Open preferred app, click add account, then scan QR code on the screen.

Two-Factor Authentication

Set up mobile app verification

To enable this method, you must have an authenticator app such as Google Authenticator on your phone. open your app of choice and use it to scan this QR code. The app will generate a security code you must th

1

Scan this code



2

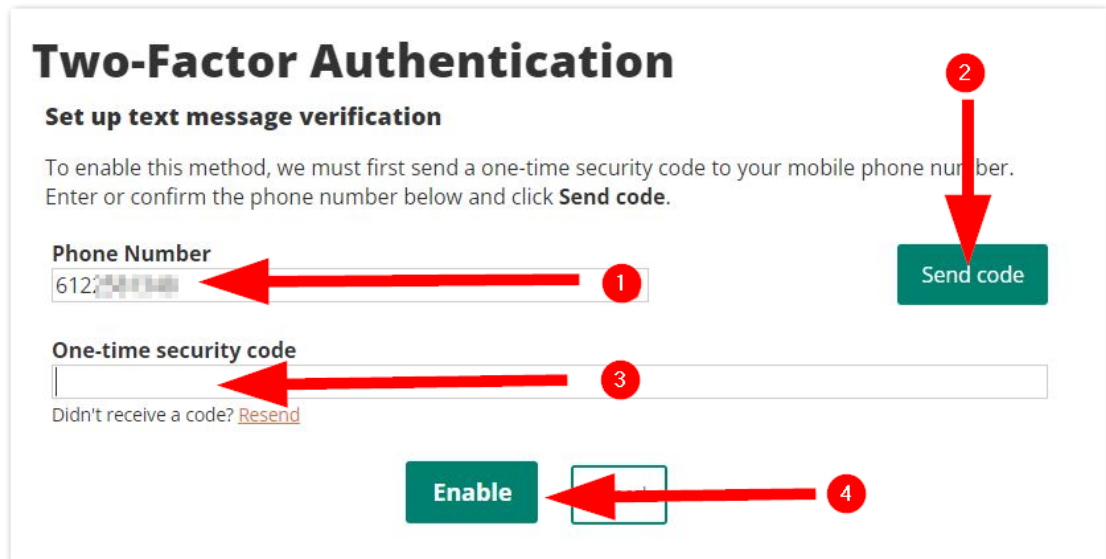
Once your app begins generating codes, enter one here

3

Enable

Cancel

b. For Text Message Verification



Two-Factor Authentication

Set up text message verification

To enable this method, we must first send a one-time security code to your mobile phone number. Enter or confirm the phone number below and click **Send code**.

Phone Number

612[REDACTED] 1

One-time security code

[REDACTED] 3

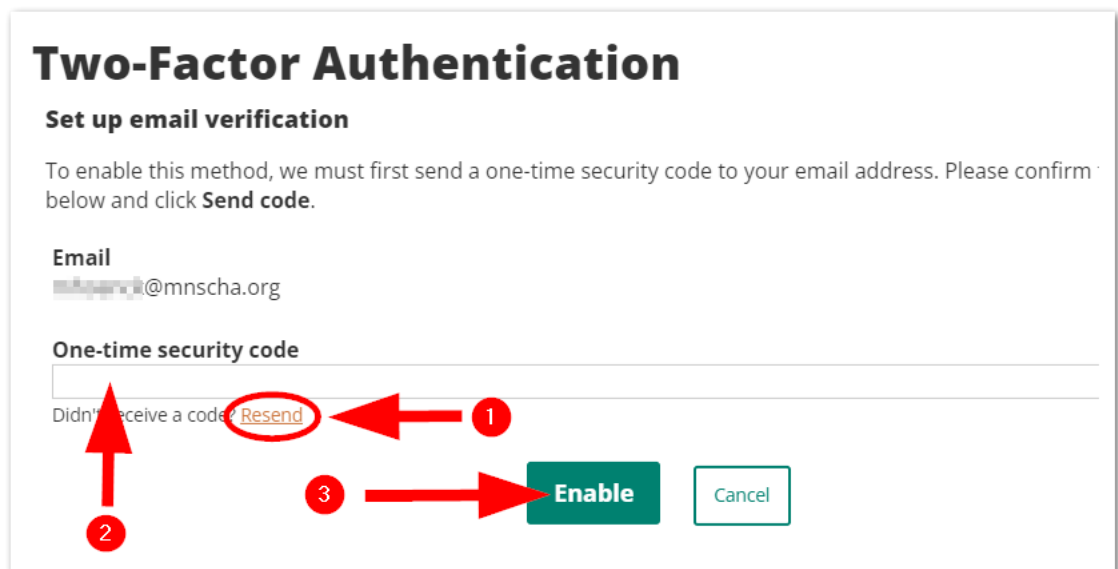
Didn't receive a code? [Resend](#)

Send code 2

Enable 4

The screenshot shows a form for setting up text message verification. It includes a title, a sub-header, an instruction, a phone number input field, a one-time security code input field, a 'Send code' button, a 'Resend' link, and an 'Enable' button. Red arrows and numbers 1 through 4 indicate the sequence of steps: 1 points to the phone number field, 2 points to the 'Send code' button, 3 points to the security code field, and 4 points to the 'Enable' button.

c. For Email Verification (least secure)



Two-Factor Authentication

Set up email verification

To enable this method, we must first send a one-time security code to your email address. Please confirm below and click **Send code**.

Email

[REDACTED]@mnscha.org

One-time security code

[REDACTED]

Didn't receive a code? [Resend](#) 1

2 3 **Enable** **Cancel**

The screenshot shows a form for setting up email verification. It includes a title, a sub-header, an instruction, an email address input field, a one-time security code input field, a 'Resend' link, and 'Enable' and 'Cancel' buttons. Red arrows and numbers 1 through 3 indicate the sequence of steps: 1 points to the 'Resend' link, 2 points to the 'Enable' button, and 3 points to the 'Cancel' button.

5. Upon next login, you will be asked for the security code.