

EMERGENCY RELIEF GRANTS AVAILABLE TO EIDBI PROVIDERS

11/6/24

Minnesota Department of Human Services (DHS) is accepting proposals for emergency relief grants available to EIDBI providers that serve rural communities and are at risk of closing.

About the grant

The grant program:

- Gives financial assistance to provider organizations that are at risk of closing or unable to cover their operating expenses.
- Preserves access to EIDBI services in rural communities. Supports organizational capacity-building activities to sustain existing EIDBI services in rural communities.

Relief grant proposal details

Use the following information to apply:

- Log into the [DSD online grant management system](#). Use Foundant Technologies' [GLM Applicant Tutorial](#) as a guide.
 - New users: Click "Create New Account" to complete the registration process and create your login credentials.
 - Existing users: Enter your credentials and log in. Use the "Forgot your Password?" link to reset your password if you forgot your password.
- You cannot submit proposals through mail, fax or email.
- The application deadline is 4 p.m. Tuesday, Nov. 26, 2024
- The grant period is estimated to begin Monday, Feb. 3, 2025.
- Refer to emergency relief grants for EIDBI providers serving rural communities on the [Open grants, RFPs and RFIs](#) webpage to review the RFP .

What providers may apply?

Providers who meet both of the following may apply for the grant:

- Must provide EIDBI services to rural communities. Rural communities are communities located outside of Anoka, Carver, Dakota, Hennepin, Ramsey, Scott or Washington counties and the cities of Duluth, Mankato, Moorhead, Rochester and St. Cloud.
- Must be at risk of closing.

Refer to [Minnesota Laws 2024, chapter 127, article 46, section 38](#) for more information about the grant.



For additional assistance or guidance on the information above, please see the resource below.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage	Provider web portal issues
Authorization verification	Claim rejection guidance
Website questions	General information
Claims billing and processing guidelines	
Remittance adjustment code details and payment information	

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.