

SUD TREATMENT PROVIDERS NETWORKING OPPORTUNITIES

12/19/2024

Networking opportunities with South Country Health Alliance for Substance Use Disorder (SUD) treatment providers

The Minnesota Department of Human Services Behavioral Health Administration is hosting a South Country Health Alliance networking meeting for SUD providers in the month of January 2025. South Country Health Alliance representatives will share information on topics important to SUD providers, and there will be time for questions.

SUD providers who want to increase their understanding of serving individuals with substance use disorders on Medical Assistance should plan to attend.

SUD providers that are currently credentialed with South Country Health Alliance, or that plan to be credentialed with South Country Health Alliance, can take the [provider survey](#) to indicate topics of interest and submit questions. Please complete the provider survey by Dec. 31, 2024.

Date, time and registration information:

Register for the meeting by clicking on the link below:

[South Country Health Alliance](#)

Tuesday, Jan. 21, 2025, 1 – 2 p.m.

For additional assistance or guidance on the information above, please see the resource below.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Provider web portal issues

Authorization verification

Claim rejection guidance

Website questions

General information

Claims billing and processing guidelines

Remittance adjustment code details and payment information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.

