

## REGISTER FOR MPSE TRAINING FOR PCA REVALIDATION AND TRANSITION TO CFSS

1/8/2025

There are two training sessions available for personal care assistance (PCA) providers in the Minnesota Provider Screening and Enrollment (MPSE) portal scheduled in January 2025. These trainings explain the requirements and give a live demonstration in MPSE for PCA providers who have received their revalidation notice from Minnesota Health Care programs (MHCP) and will add Community First Services and Supports (CFSS) to their enrollment record.

- Friday, Jan. 17, 2025, from 9 a.m. to noon – Register for [17 Revalidation and Transition Training](#)
- Thursday, Jan. 30, 2025, from 9 a.m. to noon – Register for [30 Revalidation and Transition Training](#)

You can register for future trainings in 2025 on this topic on the [MPSE portal training](#) website.

Contact the [MHCP Provider Resource Center](#) at 651-431-2700 or 800-366-5411 with any questions.

*For additional assistance or guidance on the information above, please see the resource below.*

### South Country Provider Contact Center

**1-888-633-4055**

**Hours: 8 a.m. - 4:30 p.m.**

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Provider web portal issues

Authorization verification

Claim rejection guidance

Website questions

General information

Claims billing and processing guidelines

Remittance adjustment code details and payment information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.

