

## PROVIDER MHCP ENROLLMENT DEADLINE EXTENDED TO APRIL 30

### Deadline for MCO providers to enroll in MHCP extended to April 30

The 21st Century Cures Act requires all Medicaid managed care in-network providers to be screened and enrolled in Minnesota Health Care Programs (MHCP) by the Minnesota Department of Human Services (DHS). MHCP began enrolling contracted managed care organization (MCO) providers July 17, 2023.

MCO in-network providers must enroll each location that provides services to MHCP members. DHS has extended the enrollment deadline for existing contracted MCO providers from Dec. 31, 2024, to **April 30, 2025**. The following MCO in-network provider types who already have an existing contract with an MCO must be enrolled in MHCP by **April 30, 2025**.

- Community Mental Health Center – provider type 10
- Rehab Agency – provider type 11
- Day Treatment – provider type 46
- Home Care Nursing Organization – provider type 64-O
- Medical Transportation – provider type 82

Existing MCO in-network providers who fail to comply with the federal enrollment mandate will be removed from the managed care MHCP provider network and will no longer be eligible to receive payments for services provided to MHCP members.

To ensure you meet the enrollment deadline, submit your DHS enrollment application as soon as possible. Actively enrolled fee-for-service providers who have an existing contract with an MCO will not need to go through the screening and enrollment process again.

Refer to the [Eligible Providers](#) section of the Enrollment with MHCP Provider Manual page for a list of provider types that can enroll and instructions for how to enroll. Refer to the [Minnesota Provider Screening and Enrollment \(MPSE\) portal training](#) webpage for training on how to use the MPSE portal to enroll. Refer to the [Enrollment process for MCO network providers](#) section



on the Enroll with MHCP webpage for additional information. Contact the [MHCP Provider Resource Center](#) with any additional questions.

## **South Country Provider Contact Center**

**1-888-633-4055**

**Hours: 8 a.m. - 4:30 p.m.**

The Provider Contact Center staff are available as your first point of contact to assist with the following:

|                                                            |                            |
|------------------------------------------------------------|----------------------------|
| Member benefit coverage                                    | Provider web portal issues |
| Authorization verification                                 | Claim rejection guidance   |
| Website questions                                          | General information        |
| Claims billing and processing guidelines                   |                            |
| Remittance adjustment code details and payment information |                            |

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.