

MPSE TRAININGS FOR PCA

Register for MPSE Training: PCA Revalidation & Transition to CFSS

This May, Minnesota Health Care Programs (MHCP) is offering two training sessions for personal care assistance (PCA) providers who need to revalidate using the Minnesota Provider Screening and Enrollment (MPSE) portal. If you've received your revalidation notice and want to add Community First Services and Supports (CFSS) to your enrollment record, these training sessions will guide you through the process. Each session covers revalidation requirements and includes a live demonstration of the MPSE portal.

The trainings are scheduled for the following dates:

- Friday, May 9, 2025 | 10 a.m. – 1 p.m. – Register for [May 9 Revalidation Training](#)
- Tuesday, May 20, 2025 | 1 p.m. – 4 p.m. – Register for [May 20 Revalidation Training](#)

Additional training opportunities on this topic will be available throughout 2025. Visit the [MPSE portal training](#) website for future session details.

For questions, contact the [MHCP Provider Resource Center](#) at 651-431-2700 or 800-366-5411.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage
Authorization verification
Website questions

Provider web portal issues
Claim rejection guidance
General information

Claims billing and processing guidelines
Remittance adjustment code details and payment information





Bulletin/Update

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.