

ASAM CERTIFICATION PROCESS UPDATE

Minnesota Health Care Programs (MHCP) providers who are licensed to provide substance use disorder (SUD) treatment and withdrawal management (WDM) services are required to attest to and certify each ASAM level of care they provide.

Certification is required for providers to remain eligible for payment under MHCP. It also ensures that clients have access to the full continuum of care, now including ASAM Level 2.5 (Partial Hospitalization).

What's Changing and Why

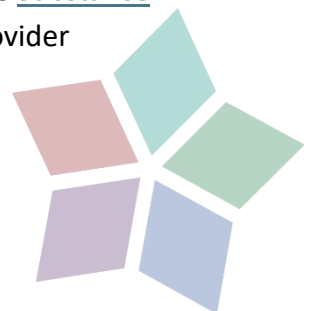
DHS streamlined and expanded the process:

- Three forms have been combined into one: [Substance Use Disorder \(SUD\) Services and Level of Care Assurance Statement \(DHS-6381\) \(PDF\)](#).
- Providers now only need to complete one form for both service assurance and ASAM attestation, reducing paperwork and saving time.
- ASAM Level 2.5 (Partial Hospitalization) is now required to complete the same certification process as all other ASAM levels of care.

What You Need to Do

- If you are a current provider already certified in your ASAM levels of care, no action is required.
- If you are a new provider or a current provider adding an ASAM level of care (including Level 2.5 Partial Hospitalization):
- Follow certification instructions on the [ASAM resources for Minnesota SUD treatment providers](#)
- Complete the enrollment steps outlined in the [SUD Services Enrollment Criteria and Forms](#) section of the MHCP Provider Manual after DHS approves your ASAM certification.

Email asam.dhs@state.mn.us if you have questions about this message. Refer to the [Substance Use Disorder \(SUD\) Services Enrollment Criteria and Forms](#) section of the MHCP Provider Manual.





Bulletin/Update

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Authorization verification

Website questions

Claims billing and processing guidelines

Remittance adjustment code details and payment information

Provider web portal issues

Claim rejection guidance

General information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.