

MINNESOTA CRITICAL ACCESS HOSPITALS RATE SHEETS REQUIREMENTS

Critical access hospitals (CAHs) are paid at a rate that is designated by Centers for Medicare & Medicaid Services (CMS) and based on each hospital separately. Payment for outpatient, emergency, and ambulatory surgery hospital services provided by a CAH as designated under [MN Stat. sec. 144.1483](#) are made on a reasonable cost basis under the cost finding and allowable costs determined under the Medicare program according to [MN Stat. 256B.75\(b\)](#). Every fiscal year the rates change for the providers, but these rates can also change quarterly or monthly as well.

It is the provider's responsibility to submit CAH rates to South Country and update South Country with any changes to the rates prior to the submission of claims for that rate period. Once South Country receives the updated rates, please allow up to 15 business days for programming of the rates to be completed.

Providers should email or fax all CAH rate updates and changes to South Country on an annual basis at the following:

Email: schaclaims@primewest.org

Fax: 1-320-762-5956

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Authorization verification

Website questions

Claims billing and processing guidelines

Remittance adjustment code details and payment information

Provider web portal issues

Claim rejection guidance

General information





Bulletin/Update

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.