

## 2026 HEALTH PLAN UPDATE FOR MHCP FAMILIES AND CHILDREN

The Minnesota Department of Human Services (DHS) has announced important changes to Minnesota Health Care Programs (MHCP) health plan options for 2026.

### What's Changing?

Beginning January 1, 2026, South Country Health Alliance (South Country) will be the only health plan option for Prepaid Medical Assistance Program (PMAP) Families and Children in the South Country service area. This includes the following counties:

Brown, Dodge, Goodhue, Sibley, Steele, Wabasha, and Waseca.

### What You Need to Do

Please verify member eligibility and health plan enrollment beginning January 1, 2026 to ensure accurate coverage.

For questions or assistance, contact South Country's Provider Contact Center at 1- 888-633-4055.

### What's Not Changing?

- South Country will remain the single plan for Special Needs BasicCare (SNBC) in these counties.
- MinnesotaCare will still offer two plan options in all counties.
- MSC+ and MSHO will continue to have multiple plan options in all counties.

### South Country Provider Contact Center

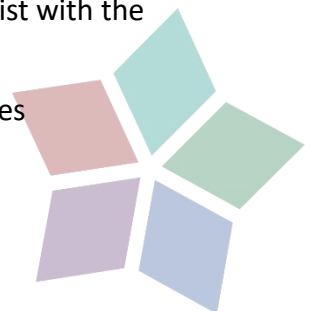
**1-888-633-4055**

**Hours: 8 a.m. - 4:30 p.m.**

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Provider web portal issues





## Bulletin/Update

Authorization verification

Claim rejection guidance

Website questions

General information

Claims billing and processing guidelines

Remittance adjustment code details and payment information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.