

## UPCOMING WEBINAR: MEDICARE DIABETES PREVENTION PROGRAM 2026 SUPPLIER SUMMIT

The Centers for Medicare & Medicaid Services (CMS) recently announced an upcoming webinar on the Medicare Diabetes Prevention Program (MDPP).

During this webinar, prospective and current MDPP suppliers who want to understand how MDPP can benefit their organization and community will explore the differences between MDPP delivery modalities and receive important updates from CMS and the Centers for Disease Control and Prevention (CDC) about the online delivery option newly available in 2026.

The webinar is scheduled for **April 23, 2026, from 11 a.m. to 3 p.m.** (4 hours) with a few short breaks.

For more information and to register, review the [2026 Medicare Diabetes Prevention Program \(MDPP\) Supplier Summit registration page](#).

### South Country Provider Contact Center

**1-888-633-4055**

**Hours: 8 a.m. - 4:30 p.m.**

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Authorization verification

Website questions

Claims billing and processing guidelines

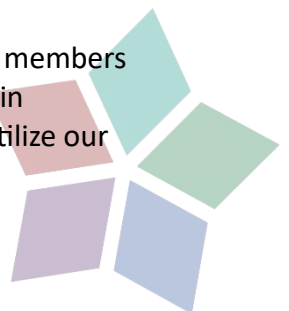
Remittance adjustment code details and payment information

Provider web portal issues

Claim rejection guidance

General information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our





## Bulletin/Update

Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.