

OFF-CYCLE REVALIDATION UPDATES

The Minnesota Department of Human Services (DHS) is currently revalidating all enrolled Medicaid provider organizations that deliver [high-risk services](#) via off-cycle revalidation. Off-cycle revalidation is a review of a provider's enrollment that occurs outside the standard revalidation cycle. This revalidation will occur for the following high-risk services:

- Adult Companion Services
- Adult Day Services
- Adult Rehabilitative Mental Health Services (ARMHS)
- Assertive Community Treatment (ACT)
- Community First Services and Supports (CFSS)
- Early Intensive Developmental and Behavioral Intervention (EIDBI)
- Individualized Home Supports
- Integrated Community Supports (ICS)
- Intensive Residential Treatment Services (IRTS)
- Night Supervision Services
- Nonemergency Medical Transportation Services (NEMT)
- Peer Recovery Services
- Recuperative Care

Purpose

DHS is taking this action, known as [Minnesota Revalidate 2026](#), because the federal Centers for Medicare & Medicaid Services (CMS) instructed DHS to revalidate all provider organizations that deliver high-risk Medicaid services. The deadline for DHS to complete the revalidation is May 31, 2026. Minnesota Revalidate 2026 is an important part of the CMS-approved corrective action plan (CAP) to protect billions of dollars in Medicaid funding.





Bulletin/Update

DHS actions

Since Jan. 26, 2026, DHS has been contacting enrolled providers via MN–ITS mailboxes (or U.S. mail only when specifically requested). DHS has also reached out by telephone if providers have not responded to the written requests to revalidate.

As of April 2, 2026, hundreds of providers have not responded to DHS' outreach efforts. As a result, DHS will start sending disenrollment notifications to non-responsive providers.

DHS has also posted information and resources, including frequently asked questions on the revalidation process, background studies, site visits and more. Check the [Minnesota Revalidate 2026 webpage](#) for updates.

Provider actions

A provider has 60 days from the date of the disenrollment letter to appeal it.

If a provider does not complete or pass the revalidation process, it may lead to service disruptions, especially for people whose housing is connected to the service.

Lead agency actions

DHS is developing a process to inform counties and Tribal Nations about provider disenrollments that will support continuity of care and resource planning. DHS will share additional information in an AASD/DSD eList and other existing communications channels once it is available. Mondays, Wednesdays, and Fridays: Off-cycle revalidation navigation sessions for high-risk providers using MPSE. Each session runs **from 1 to 1:30 p.m.** on Microsoft Teams. No registration or fee required; the same link is used for all sessions. [Click the following link to join the online meeting.](#)

More information

For details about the department's program integrity response, see the [DHS Program integrity webpage.](#)

Find regularly updated questions and answers about Minnesota Revalidate 2026 from DHS at [Frequently asked questions for providers.](#)



Bulletin/Update

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Authorization verification

Website questions

Claims billing and processing guidelines

Remittance adjustment code details and payment information

Provider web portal issues

Claim rejection guidance

General information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.