

DHS EIDBI REMINDERS

The Minnesota Department of Human Services (DHS) reminds Early Intensive Developmental Behavioral Intervention (EIDBI) agencies and individual providers of the following existing compliance requirements:

NETStudy 2.0 Background Study Requirements

- Each EIDBI location must have its own NETStudy 2.0 Agency ID.
- All owners and other required individuals must have completed background studies.
- Individual EIDBI providers must have an eligible or set-aside background study for each location before providing services.
- Failure to comply with background study requirements may result in termination of enrollment.

EIDBI Provisional License Requirement

- DHS requires all EIDBI agencies to submit a provisional license application in the Provider Hub by May 31, 2026.
- Agencies that do not submit an application by this deadline:
 - Must stop providing and billing EIDBI services to MHCP members, and
 - Will be terminated as an MHCP-enrolled provider effective June 1, 2026.
- The application must be submitted by the agency's Authorized Agent through the Provider Hub.

South Country Health Alliance is sharing this information as a reminder of DHS requirements and guidance. Providers should review their current setup to ensure compliance with both background study and licensing requirements.

For questions, please contact the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411, or refer to DHS [EIDBI licensing](#) resources and the [Provider Hub](#) for additional details.





Bulletin/Update

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Authorization verification

Website questions

Claims billing and processing guidelines

Remittance adjustment code details and payment information

Provider web portal issues

Claim rejection guidance

General information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.